

Appendix One

PARK WARDENS BRIEF August & September 2012.

In order to facilitate the Department to adequately address antisocial behaviour in Parks and improve customer experiences when using our facilities, the Departmental Improvement Board has developed a proposal for a Parks Warden pilot.

This approach has been approved by the Parks & Leisure Committee, the aims and objectives of which are as follows:

Aim:

- **Develop working practices that provide an improved service and create safer green spaces.**

Objectives:

Park Wardens:

- will be mobile in order to respond quickly to reports of antisocial behaviour and when requested, respond to reports of antisocial behaviour across the whole city,
- will be trained and authorised to enforce specific bye-laws in support of existing council wardens and PSNI resources,
- shall record incidents of damage or antisocial behaviour using new technology at the site where they are based and at smaller satellite locations,
- shall assess possible risks report to their manager and if necessary request the assistance of the PSNI,
- are responsible for opening and closing the site where they are based and opening and closing smaller satellite locations,
- shall be issued with new uniforms; engage in raising public awareness; deliver education and provide quality customer service,

To further implement the pilot the following training for Parks Wardens has been scheduled to ensure that they are suitably trained, supported and aware of the relevant legislation/regulations.

The training will focus on the following key functions:

- Police and criminal evidence procedures;
- Dog control;
- Litter and
- Consuming alcohol in a designated area.

Lead officers from across the council have agreed to support this initiative by providing training in relation to any relevant regulation or enforcement procedures and job shadowing to facilitate the development of skills in a practical real life setting.

Training dates for August and September are indicated below. Park Wardens will be nominated to attend by their respective line manager.

Litter Warden joint operations

These will run for two weeks between Monday to Friday 6th to 17th August between 10:30am and 12:30pm beginning at Lanyon place 5th Floor and touring the city centre.

Date	Mon 6th August	Tues 7th Aug	Wed 8th Aug	Thurs 9th Aug	Fri 10th August
Team	North A	North B	East	S&W	North A
Date	Mon 13th Aug	Tues 14th Aug	Wed 15th Aug	Thurs 16th Aug	Friday 17th Aug
Team	North B	East	S&W	North A	North A

Dog Fouling joint operations:

Park Wardens and Park Managers will arrange to meet with Dog Wardens between 2-4pm at the locations indicated below

Date	August	2 nd	6 th	7 th	10 th	14 th	20 th	27 th	30 th
Area		North	East	South & West	North	East	South & West	North	East
Park (2-4pm)		Cavehill	Ormeau	Falls	Waterworks	Orangefield	Musgrave	Grove	Belmont
Date	September	4 th	11 th	16 th	24 th	27 th			
Area		South & West	North	East	South & West	North			
Park (2-4pm)		Falls	Cavehill	Cherryvale	Musgrave	Waterworks			